





**Claims Procedure** :- International Passenger Protection claims **only** - any occurrence which may give rise to a claim should be advised as soon as reasonably practicable and in any event within 14 days to:

International Passenger Protection Claims Office

IPP House

22-26 Station Road

West Wickham

Kent BR4 0PR

United Kingdom

Facsimile: +44 (0)20 8776 3751

Telephone: +44 (0)20 8776 3752

Email: [info@ipplondon.co.uk](mailto:info@ipplondon.co.uk)

ALL OTHER CLAIMS - REFER TO YOUR INSURANCE DOCUMENT AND SEE ALTERNATIVE CLAIMS PROCEDURE.

This Certificate is only a summary of the protection provided. A copy of Master Policy wording providing full details of the terms and conditions of this Insurance is available from the Policyholder upon request.



**NOTES ON  
Failure of Transportation Provider - PPIP(D)**

**We Cover:**

For the insolvency of any transportation provider which is booked in the UK with a bonded agent (not forming part of an inclusive holiday) and not bonded or insured already.

These would include:

Scheduled airlines (See PPIPB);  
Car ferries;  
Railway journeys including Eurostar;  
Coach journeys;  
Shipping lines.

**We Do Not Cover:**

The booking agent or consolidator, therefore it is the travel agents' commercial decision to book with them and thus their responsibility.

Refer to Certificate for full wording.